

Updated 05/01/2021

COVID-19 ENGINEER SITE VISIT POLICY

Nouveau Commitment:

- Nouveau staff are continually monitored for COVID-19 signs or symptoms and will not attend site should they display any of these
- Travel to site will be in Company Vehicle only – and travel alone
- Attending engineer will wear PPE – mask and gloves at all times whilst on customer site
- Before entering the building, the engineer will hand sanitise
- Engineer will observe any site-specific requirements submitting to any screening required
- Our engineer will observe the 2-metre social distancing
- We will only carry out tasks that have already been agreed prior to site visit
- Our engineer will bring their own drink refreshments to avoid use of any site facilities
- Should any carrying of equipment need 2 people this must be agreed by both parties and a controlled lift/carry be carried out wearing masks and facing away from each other if possible
- On completion of the work activity verbal sign off will be recorded on the engineer's job sheet documentation by engineer
- Engineer will hand sanitise before leaving site office
- Nouveau will inform client if attending engineer subsequently displays Covid-19 symptoms, or is confirmed positive up to 10 days after visit.

Customer Commitment:

- Prior to any visit customer will be contacted by a member of our Technical Services team to share Covid-19 Engineer site visit policy and receive confirmation that they are happy for the visit to take place. In addition, our team will verify if there are any special considerations/Covid-19 screening requests that the customer may have and ensure attending engineer is made aware
- Our engineer will not attend site if anyone in your premises has COVID-19 signs or symptoms
- Customer to confirm adherence to Covid-19 working practices in accordance with up-to-date guidance on GOV.UK
- Customer will ensure that employees are socially distanced from attending engineer
- Inform Nouveau if a staff member present on site at the same time as attending engineer subsequently displays Covid-19 symptoms or confirmed positive up to 10 days after visit.

Signatures

X

Customer

X

Nouveau